



CUE

PODGORICA



Actions we already perform at the hotel and 2022 Action Plan we commit to fulfil:

REDUCING, RECYCLING, REUSING

Plastic packaging and cardboards are recycled, and food waste is processed to limit the total waste amount.

'Return and Earn' principle with our suppliers for our glass bottles.

A food processor is reducing the wet waste of 95% (organic waste).

We organise transport removal of used edible oil (to be processed to fuel).

Plastic straws are banished, and we use only paper straws.

Ecological laundry and housekeeping detergents in usage.

CUE Podgorica 2022 plan:

In the process of inserting shower gels/shampoo dispensers in all rooms to avoid individual plastic containers.

Capital Plaza Waste Management Initiative with the city of Podgorica and Green Key to raise awareness of the community about recycling.

In the process of switching to ecological dishwasher detergents.

SAVING ENERGY AND WATER

Very low carbon footprint per occupied room per day compared to the global industry results: 35.229Kg CO₂ (According to HCM Hotel Carbon Measurement Initiative, very low ranking is between 7.5 and 45.58).

Monitoring our performance on a weekly basis.

100% of low electricity consumption light bulbs installed in the hotel.

Light detectors installed in the public areas.

Key card power switch in all rooms (controls lights, AC and heating when the room is not in use).

Water flow reducers in shower heads and water taps.

Dual flush toilet system.

Power station for electrical cars: 3 chargers available in the hotel parking area.

The motion detectors in hallways and corridors for public use implemented.

Individual electricity consumption devices (26 electrical meters and 42 water meters) have been installed since July 2020 to reduce the energy consumption.

Introduction of the Towel policy (Re-use towels on guest request).

Reduction of 11% in electricity, 17% water and 21% chilled water consumption, keeping our carbon footprint in the Very Low range ranking.

CUE Podgorica 2022 plan:

Reduction of 2% in electricity, water and chilled water consumption and keeping our carbon footprint in the Very Low range ranking.

Alteration on air handling units for The Living Room Lounge & Dining and CUE reception area, to get more effective heating and cooling of this space with existing equipment by expanding heat exchange surface of AHUs.

Cleaning heat exchanger plates for hot water production to maximise heat exchangers efficiency and reduce the amount of heat energy necessary for this purpose.

RAISING AWARENESS - COMMUNICATE AND PERFORM BEST PRACTISES

Our website informs guests about historical most important points to visit in Podgorica and its surroundings. They are also included in our Guest Directory and sent to guests via Viber/WhatsApp.

Tailor-made eco tours offering guests an insight of the true Montenegrin lifestyle, Montenegro's natural beauties and its fascinating history.

Donation of linen to the hospital (KBC- Clinical Hospital Centre Podgorica).

Together with The Capital Plaza, our hotel raised funds to purchase respirators during Covid-19 Pandemic in Montenegro (April – March 2020).

Organisation of various events in the hotel to raise awareness on important current topics (book promotions, press conferences, forums, exhibitions, etc.).

Stickers on the menu to inform the guests about vegetarian dishes, organic and local products; our Menu is on QR code.

Organic food is available upon request.

Informing guests about the hotel best practises towards the environment using a QR code and digital info on TV screens displayed in guest bedrooms.

Explanatory notes available for F&B to manage waste better.

CUE Podgorica 2022 Plan:

Preparation of especially tailored offers from governmental ecological departments, ecological NGOs and ecological companies.

Regular update of sustainability actions towards the media, social media, OTAs and other available channels.

Obtaining sustainability badges on OTAs to raise awareness.

Regular annual training for housekeeping about best practises to protect the environment.

In process of getting a new review software (our guests will have chance to evaluate our service, additionally for environmental and socio-cultural impact of our hotel).

Constantly looking at using new local products in our menu.

We will continue to support our local artists, activists, students, NGOs and other groups, to raise awareness on important current topics (book promotions, press conferences, forums, exhibitions, etc.).

Our Green Team at CUE Podgorica is striving to make sure that the 2022 social and environmental goals are fulfilled and will also allow creativity from the staff to come up with new sustainable actions.

**For more information on Green Key, please check:
www.greenkey.global**